

360 Physical Therapy, LLC ("360 Physical Therapy") is committed to providing patients and their families with high quality care, while protecting the privacy and security of their personal information. 360 Physical Therapy contracts with Peak 1 Holdings, LLC ("Peak") to provide billing and various other management services. Unfortunately, on Saturday, October 21, 2023, Peak's billing office in Bozeman, Montana was robbed. 360 Physical Therapy became aware of the robbery on Monday, October 23, 2023.

Upon learning of the robbery, Peak immediately contacted law enforcement and its IT/cybersecurity team. Peak conducted an inventory of the stolen property, which included, among other things, a safe containing patient payments and billing information and laptop computers. Peak's IT/cybersecurity team confirmed that the stolen laptops were all encrypted and therefore cannot be used by the intruder to access patient information. In addition, the intruder had the ability to access hard copies of patient records stored in locked filing cabinets at the office space. There is no indication any of the hard copy records in the filing cabinets were stolen; however, Peak has no way to determine whether any of the records were viewed by the intruder.

The information that may have been available to the intruder included name, date of birth, address, telephone number, email address, Social Security Number, bank account number, credit card number, and medical record.

Please be assured that Peak has taken steps to mitigate any further harm to patients from this security incident. If an intruder attempts to pawn any of the stolen property, the Gallatin County Sheriff's department will be notified. Peak's IT/cybersecurity team confirmed that the stolen laptops were all encrypted and therefore cannot be used by the intruder to access patient information. 360 Physical Therapy has notified affected individuals of the incident via letter, posted notice on its website, and notified prominent media outlets in the area.

In addition, 360 Physical Therapy has offered one year of free credit monitoring to patients who had physical records onsite and are concerned their information may have been affected by the incident. 360 Physical Therapy recommends that all individuals remain vigilant for incidents of fraud and identity theft by reviewing their credit report and accounts for unauthorized activity.

360 Physical Therapy takes very seriously its role of safeguarding the privacy and security of patients' personal information. 360 Physical Therapy apologizes for the stress and worry this situation may have caused its patients and is taking appropriate measures to avoid an incident of this nature from happening in the future. Should you have any questions regarding this matter please contact 360 Physical Therapy at the following toll-free number: (866) 877-9296, Monday through Friday from 8:00 a.m. through 5:00 p.m., by email at [breach@lonepeakpt.com](mailto:breach@lonepeakpt.com) or by mail at 360 Physical Therapy, 47 Pronghorn Trail 59718, Bozeman, MT.